By Courier


Mr. Syam Kumar
Secretarial Department
CREDITACCESS GRAMEEN LIMITED
AVALAHLI, ANJANAPURA POST
P NAGAR 9TH PHASE
BANGALORE - 560062

Dear Sir,

Sub: Investor Complaints – Requirement under Regulation 13(3) of the Listing Agreement.

Status of Investor complaints for the period from 01-07-2019 to 30-09-2019.

<table>
<thead>
<tr>
<th>Sr.No.</th>
<th>Nature Of Complaint</th>
<th>Opening Bal.</th>
<th>Received</th>
<th>Disposed</th>
<th>Pending</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Non Receipt Of Annual Report</td>
<td>0</td>
<td>25</td>
<td>25</td>
<td>0</td>
</tr>
<tr>
<td>2</td>
<td>Non Receipt Of Dividend Warrants</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>Non Receipt of Refund Order</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Total:</td>
<td></td>
<td>0</td>
<td>28</td>
<td>28</td>
<td>0</td>
</tr>
</tbody>
</table>

Thanking You,

Yours faithfully,
For Karvy Fintech Private Limited

C. Shobha Anand
Dy. General Manager